Dear Customers & Partners:

I write regarding TP-Link's business operations in the United States in the context of recent news media coverage that is false, misleading and inflammatory.

TP-Link is proudly headquartered in the United States and we look forward to continuing to serve the American market for many years to come.

Please know that we welcome all opportunities to engage directly with federal agencies – including the U.S. Department of Commerce – to demonstrate that our security practices are fully in line with industry security standards and to addressing U.S. national security risks.

TP-Link does not anticipate any adverse regulatory impacts to our business, now or over the course of any review by the federal government.

Security is a core pillar of our product strategy and corporate ethos. We have developed and refined a comprehensive framework designed to anticipate, identify, and address risks swiftly and transparently. To assure you of our product security, TP-Link engaged Finite State cybersecurity consultants to review and validate our security investments.

Finite State's findings are unambiguous: **TP-Link is on par with, or in some cases ahead of, other major industry players in terms of security outcomes.** For example, public vulnerability data (sourced from recognized security repositories like CVE Details and VulDB) show that TP-Link's rate of vulnerabilities per product is significantly lower than those of peer manufacturers. Our average CVSS score—an industry-standard metric for vulnerability severity—is in line with other leading manufacturers. Finite State consultants are available to discuss TP-Link's security infrastructure and industry benchmarks with you in greater detail.

We recognize that no single company can fully secure the networking and IoT ecosystems on their own. Our participation in the "Secure by Design" pledge sponsored by the U.S. Cybersecurity and Infrastructure Security Agency (CISA), our active support of the EU's proposed Cyber Resilience Act (CRA), and our endorsement of the U.S. Cyber Trust Mark all reflect our belief that collective industry advancement—driven by transparent standards and regulations—will raise the security baseline for everyone.

TP-Link has made and continues to make major investments to reduce exposure to foreign adversary influence over our supply chain. Going forward, you will receive industry-leading levels of supply chain transparency and security assurances from TP-Link.

Please contact me should you wish to discuss TP-Link's commitment to security further. We look forward to our continued work together.

Sincerely,

Jeff Barney

Jeff S. Barney | President

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