



Quality Control Department
 701 Corporate Woods Parkway
 Vernon Hills, IL 60061, USA
 Tel: 847. 279.3800 fax: 847. 279.8845

ThermoSlab® Heat Cable Warranty Registration

Congratulations on purchasing ThermoSlab Heat Cable System. A copy of this form and ThermoSlab installation photos are required for the warranty to be valid. Please send a copy of this form to ThermoSoft via mail, FAX at 847-279-8845, or scan and send via e-mail to: sales@thermosoft.com.

KEEP A COPY OF THIS FORM WITH YOUR WARRANTY

| OWNER / JOB LOCATION | | | | | | | |
|------------------------------------|--|---------|-----------------------------|---------|---------|----------------|---------|
| Name | | | Order Number | | | | |
| Address | | | Phone | | | | |
| City | | | Email | | | | |
| State | | Zip | Job Name | | | | |
| ELECTRICIAN | | | CONCRETE INSTALLER | | | | |
| Name | | Phone | Name | | Phone | | |
| Company | | | Company | | | | |
| Address | | | Address | | | | |
| City | | State | Zip | City | | State Zip | |
| Install Date: | | | Installed Under: | | | | |
| Material Depth Below Cable: | | | Material Depth Above Cable: | | | | |
| Resistance Readings: | | Cable 1 | Cable 2 | Cable 3 | Cable 4 | Cable 5 | Cable 6 |
| Cable Model# | | | | | | | |
| Zone ID | | | | | | | |
| OHM Reading 1 - Before Install | | | | | | | |
| *MegOHM Reading 1 - Before Install | | | | | | | |
| OHM Reading 2 - During Install | | | | | | | |
| *MegOHM Reading 2 - During Install | | | | | | | |
| OHM Reading 3 - After Install | | | | | | | |
| *MegOHM Reading 3 - After Install | | | | | | | |

| | | | | | | |
|-----------------------------------|--|--|--|--|--|--|
| Serial Number - Internal Use Only | | | | | | |
| QC MEGOHM - Internal Use Only | | | | | | |
| QC OHM - Internal Use Only | | | | | | |

*MegOhms readings are done across the green ground wire to each conductor separately. If at any time a reading does not exceed 10 MegOhms, please halt installation and contact Thermosoft. Ph. 847-279-3800 Fax 847-279-8845, www.thermosoft.com.

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ThermoSlab® Heat Cable Warranty

Thermosoft warrants the ThermoSlab heat cables (“the Product”) to be free from defects in materials and workmanship for ten years from the date of purchase, provided that the Product is installed in accordance with the Thermosoft product installation guide, any special written or oral design or installation guidelines provided by Thermosoft for the specific project that the Product is intended, the provisions of the National Electric Code (NEC), and all applicable local building and electrical codes. If the Product is determined to be defective in materials and workmanship, and has not been damaged as a result of misuse, misapplication or improper installation, Thermosoft will replace the Product or refund the original cost of the Product. Controls are warranted for three years from date of purchase. Should the control be defective or malfunction, return the control to Thermosoft and it will be repaired or replaced (at Thermosoft’s option). The warranty does not cover removal or reinstallation costs. See entire warranty in packaging.

Thermosoft assumes no responsibility under this warranty for any damage to the Product prior to or during installation by anyone, including, but not limited to trades people or visitors to the job site, or damage caused as a result of post installation work. Call our toll free number, 800-308-8057, if you have any questions about installation. The Limited Warranty is null and void if the Product owner or his representative attempts to repair the Product without receiving authorization.

Upon notification of an actual or possible problem, Thermosoft will issue an Authorization to Proceed under the terms of the Limited Warranty. Thermosoft reserves the right to void said warranty, if the product owner repairs any heating wire, for any reason.

Warranty Subject to the Following Conditions: 1. The warranty of the ThermoSlab heating system must be registered by completing and returning the attached ‘Thermosoft Warranty Registration’ card to Thermosoft within 60 (sixty) days of date of purchase along with photographs of the ThermoSlab installation. Please keep your invoice, as proof of date of purchase will be required in the event of a claim. 2. The heating cables or mats must be installed properly under concrete. 3. The slab heating system must be electrically grounded and protected by a GFI (Ground Fault Interrupter). 4. The installation must comply with all national and local electrical and building codes, as well as any other applicable statutory requirements. 5. The manufacturer hereby reserves the right to inspect the installation site at any reasonable time. 6. The warranty is not automatically transferred with change of ownership, but the manufacturer may, on application, transfer the warranty for the period remaining. This transfer is solely at the discretion of the manufacturer. 7. The slab heating system should be used strictly in accordance with the following: Hard wire the slab heating cables to a dedicated circuit. The voltage of the circuit

should match the voltage of the slab heating system. Under no circumstances should anyone tamper with or attempt to repair the slab heating system - this will render the warranty null and void. Do not drop heavy articles, pierce or cut the surface that the heating system is installed. All restrictions and warnings detailed in the installation guide must be strictly followed.

THERMOSOFT DISCLAIMS ANY WARRANTY NOT PROVIDED HEREIN, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. THERMOSOFT FURTHER DISCLAIMS ANY RESPONSIBILITY FOR SPECIAL, INDIRECT, SECONDARY, INCIDENTAL, OR CONSEQUENTIAL DAMAGES ARISING FROM OWNERSHIP OR USE OF THIS PRODUCT, INCLUDING INCONVENIENCE OR LOSS OF USE. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE FACE OF THIS DOCUMENT. NO AGENT OR REPRESENTATIVE OF THERMOSOFT HAS ANY AUTHORITY TO EXTEND OR MODIFY THIS WARRANTY UNLESS SUCH EXTENSION OR MODIFICATION IS MADE IN WRITING BY A CORPORATE OFFICER.

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